



Donnybrook Balingup Chamber of Commerce Feedback Survey

The Donnybrook Balingup Chamber of Commerce and Industry (DBCCI) is seeking feedback from all businesses, partners, and key stakeholders to assist in the planning and development of the DBCCI's future pathways and how to serve our members and the community.

Thank you for taking the time to respond.

1. Tell Us About You and your business including the industry you are in.

2. How many years have you been in business?

3. Size of your business?

- Micro - no employees
- Small - 1-10 employees
- Medium - 11-19 employees
- Large - 20 employees or more
- Not Applicable

4. Are you a member of DBCCI?

- Current Member
- Previous Member
- Never a Member

5. Please share some information about why you are [Not](#) a member or why you have left DBCCI membership.



6. Please give the top 3 reasons why you [Are](#) a member of DBCCI.

- To be involved with the business community
- To improve my business
- Past accomplishments of DBCCI
- To enhance my business credibility
- To learn new skills
- To advocate and raise the profile of issues affecting my business
- To participate in marketing initiatives
- Business advice and support
- Mentor new and developing businesses
- Other _____

7. Of the benefits we deliver, number in order of importance with 1 being the most important to you.

- Networking Events
- Regular information
- Advocacy and Influence on issues of importance to the business Community
- Discounted advertising in the directory
- Participate in the Shop Local Program
- Other

8. What benefits would you like to receive as a member of DBCCI that we currently don't deliver?

9. From your perspective what are the things that DBCCI does well?




10. Rate the performance of DBCCI for the following areas -

	Outstanding	Exceeds Expectations	Meets Expectations	Needs Improvement	Unacceptable	Not Applicable
The volunteer leadership of the Committee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism of Committee members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Events and Networking opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Donnybrook Balingup Community Directory	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shop Local Campaign	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication with Members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Learning opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. From your perspective what are the things that DBCCI could do better?

12. From your businesses perspective what are the top three issues that are either an inhibitor to business growth or a concern to your business, which the DBCCI could advocate on your behalf?

13. If there was an issue or project that the DBCCI could tackle that you think could improve business conditions in the Shire of Donnybrook Balingup, what would it be?



14. Are you interested in being involved at the committee level?

Yes / No / Maybe


15. In terms of communication, what method would you prefer? Choose more than one if applicable

- A regular email (fortnightly or monthly)
- Electronic newsletter
- Hard Copy newsletter
- Regular member's networking event
- Facebook / Instagram page updates
- Personal phone call from the Chamber
- Business visit or meeting at the Chamber office

16. Are you interested in participating in the following

- Talk of our Shire radio interview
- Shop Local Program
- Hosting a Business After-Hours Event
- Guest Speaker at a Business After Hours Event
- Business Spotlight
- Workshops (subject) _____
- Other _____

17. Is there a best time of year or specific events for DBCCI to contact you to assist in promoting your business in the community?



18. Any further comments, suggestions or feedback you have regarding the DBCCI and our future direction would be most appreciated.

Contact details if you are available for DBCCI to follow up with your answers

Name

Phone Number

Email

Follow and Connect With Us

Phone: 0499 018 105

Email: secretary@dbchamber.com.au

Directory Advertising Email: directory@dbchamber.com.au

Postal Address: PO Box 426, Donnybrook WA, 6239

Location: 70 South Western Highway, Donnybrook
- Entry by the Bendigo Bank side verandah

Office Hours: Monday, Tuesday and Friday - 9:00 am to 12.00 pm
but if the sign says "OPEN", drop in.

Appointments available

Social Media Facebook: @DBChamber

Instagram: @db_chamber

Keep an eye out in the September to November issue of the Preston Press for advertising in the Community Directory.